



**New Hampshire Department of Health and Human Services
Therapeutic Cannabis Program
2016 Data Report**

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Introduction

Pursuant to RSA 126-X:10, the Commissioner of the Department of Health and Human Services shall report annually on the Therapeutic Cannabis Program established under RSA 126-X. The report shall be made to the NH Health and Human Services Oversight Committee established under RSA 126-A:13, the NH Board of Medicine, and the NH Board of Nursing.

The report shall allow for identification of patterns of certification by qualifying patient and designated caregiver, location, age, medical condition, symptom or side effect, and medical provider, and for analysis and research to inform future policy, educational, and clinical decisions.

The report shall contain, at a minimum, the following data:

- (a) The number of designated caregivers and the number of qualifying patients, by town or city and county.
- (b) The ages of the qualifying patients and the ages of the designated caregivers.
- (c) The qualifying medical conditions and the number of each qualifying medical condition.
- (d) The qualifying symptoms or side effects and the number of each symptom or side effect.
- (e) The number of physicians and the number of advanced practice registered nurses issuing written certifications.
- (f) The number of providers in each medical specialty issuing written certifications.
- (g) Any other issues related to the therapeutic use of cannabis permitted under this chapter that the health and human services oversight committee shall request.

In addition, the report shall contain a summary of the report submitted by each alternative treatment center as required under RSA 126-X:8, XII, and NH Administrative Rule He-C 402.10(q).

Therapeutic Cannabis Program Registry Data

The data presented in this section reflects current (active) data in the Therapeutic Cannabis Program Registry Database as of December 19, 2016. In order to protect the confidentiality of qualifying patients and designated caregivers, where fewer than five individuals are affected with regard to city or town the number of individuals has not been published.

Alternative Treatment Center (ATC) Annual Report Summary

The data presented in this section reflects ATC data as of September 15, 2016.

Qualifying Patient Satisfaction Survey Results

The data presented in this section reflects data gathered from qualifying patients between October 1 and October 31, 2016.

Therapeutic Cannabis Program Web Page: <http://www.dhhs.nh.gov/oos/tcp/index.htm>

Therapeutic Cannabis Program Registry Data

Qualifying Patients

	<u># of Patients</u>
Active Qualifying Patients	2089
Minor Patients	4
Patients with a Designated Caregiver	131

Qualifying Patients by Alternative Treatment Center

<u>ATC Name</u>	<u># of Patients</u>
Prime ATC	584
Sanctuary ATC	612
Temescal Wellness - Dover	556
Temescal Wellness - Lebanon	337
TOTAL	2089

Qualifying Patients by County

<u>County</u>	<u># of Patients</u>
Belknap	132
Carroll	172
Cheshire	136
Coos	110
Grafton	172
Hillsborough	459
Merrimack	266
Rockingham	331
Strafford	207
Sullivan	104
TOTAL	2089

Qualifying Patients by City/Town

<u>City/Town</u>	<u># of Patients</u>	<u>City/Town</u>	<u># of Patients</u>
ACWORTH	<5	CHESTERFIELD	<5
ALBANY	<5	CHICHESTER	<5
ALEXANDRIA	<5	CHOCORUA	<5
ALLENSTOWN	5	CLAREMONT	28
ALSTEAD	6	CLARKSVILLE	<5
ALTON	14	COLEBROOK	7
ALTON BAY	<5	CONCORD	53
AMHERST	11	CONTOOCCOOK	5
ANDOVER	<5	CONWAY	27
ANTRIM	5	CORNISH	<5
ASHLAND	6	CORNISH FLAT	<5
ATKINSON	<5	CROYDON	<5
AUBURN	7	DALTON	<5
BARNSTEAD	<5	DANBURY	<5
BARRINGTON	12	DANVILLE	8
BARTLETT	<5	DEERFIELD	<5
BATH	<5	DEERING	<5
BEDFORD	23	DERRY	62
BELMONT	11	DOVER	48
BENNINGTON	<5	DREWSVILLE	<5
BENTON	<5	DUBLIN	<5
BERLIN	54	DUMMER	<5
BETHLEHEM	<5	DUNBARTON	<5
BOSCAWEN	<5	DURHAM	5
BOW	7	EAST ALSTEAD	<5
BRADFORD	5	EAST ANDOVER	<5
BRENTWOOD	<5	EAST ROCHESTER	<5
BRIDGEWATER	<5	EAST WAKEFIELD	<5
BRISTOL	9	EATON CENTER	<5
BROOKFIELD	<5	EFFINGHAM	<5
BROOKLINE	5	ENFIELD	11
CAMPTON	5	EPPING	13
CANAAN	12	EPSOM	8
CANDIA	10	ERROL	<5
CANTERBURY	6	ETNA	<5
CENTER BARNSTEAD	<5	EXETER	16
CENTER CONWAY	9	FARMINGTON	17
CENTER HARBOR	5	FITZWILLIAM	<5
CENTER OSSIPEE	7	FRANCESTOWN	<5
CENTER SANDWICH	<5	FRANCONIA	<5
CENTER TUFTONBORO	<5	FRANKLIN	43
CHARLESTOWN	14	FREEDOM	6
CHATHAM	<5	FREMONT	6
CHESTER	8	GEORGES MILLS	<5

Patients by City/Town (cont.)

<u>City/Town</u>	<u># of Patients</u>	<u>City/Town</u>	<u># of Patients</u>
GILFORD	17	LISBON	<5
GILMANTON	<5	LITCHFIELD	11
GILMANTON IRON WORKS	<5	LITTLETON	<5
GILSUM	<5	LONDONDERRY	31
GLEN	9	LOUDON	11
GOFFSTOWN	22	LYME	6
GONIC	<5	LYNDEBOROUGH	<5
GORHAM	14	MADBURY	<5
GOSHEN	<5	MADISON	6
GRAFTON	5	MANCHESTER	120
GRANTHAM	9	MARLBOROUGH	<5
GREENFIELD	<5	MARLOW	<5
GREENLAND	<5	MASON	6
GREENVILLE	<5	MEREDITH	18
GROTON	<5	MERRIMACK	27
GROVETON	<5	MIDDLETON	5
HAMPSTEAD	9	MILAN	6
HAMPTON	12	MILFORD	24
HAMPTON FALLS	<5	MILTON	7
HANCOCK	5	MILTON MILLS	<5
HANOVER	7	MONROE	<5
HAVERHILL	<5	MONT VERNON	<5
HEBRON	<5	MOULTONBOROUGH	9
HENNIKER	9	MUNSONVILLE	<5
HILL	<5	NASHUA	100
HILLSBOROUGH	8	NELSON	<5
HINSDALE	8	NEW BOSTON	8
HOLDERNESS	<5	NEW CASTLE	<5
HOLLIS	10	NEW DURHAM	9
HOOKSETT	17	NEW HAMPTON	9
HOPKINTON	8	NEW IPSWICH	7
HUDSON	22	NEW LONDON	6
INTERVALE	<5	NEWBURY	<5
JACKSON	<5	NEWFIELDS	<5
JAFFREY	8	NEWINGTON	<5
KEENE	36	NEWMARKET	8
KENSINGTON	<5	NEWPORT	16
KINGSTON	6	NEWTON	5
LACONIA	32	NORTH CONWAY	19
LANCASTER	6	NORTH HAMPTON	<5
LANGDON	<5	NORTH HAVERHILL	<5
LEBANON	26	NORTH SALEM	<5
LEE	7	NORTH SANDWICH	<5
LEMPSTER	<5	NORTH SUTTON	<5
LINCOLN	<5		

Patients by City/Town (cont.)

<u>City/Town</u>	<u># of Patients</u>	<u>City/Town</u>	<u># of Patients</u>
NORTH SWANZEY	<5	SULLIVAN	<5
NORTH WALPOLE	<5	SUNAPEE	11
NORTHFIELD	6	SUNCOOK	<5
NORTHWOOD	6	SURRY	<5
NOTTINGHAM	6	SWANZEY	10
ORFORD	<5	TAMWORTH	9
OSSIPEE	8	THORNTON	5
PELHAM	6	TILTON	12
PEMBROKE	19	TROY	<5
PENACOOK	6	TUFTONBORO	<5
PETERBOROUGH	7	UNION	<5
PIERMONT	<5	UNITY	<5
PIKE	<5	WAKEFIELD	<5
PITTSBURG	<5	WALPOLE	9
PITTSFIELD	8	WARNER	6
PLAINFIELD	<5	WARREN	<5
PLAISTOW	5	WASHINGTON	<5
PLYMOUTH	18	WATERVILLE VALLEY	<5
PORTSMOUTH	23	WEARE	15
RAYMOND	11	WEBSTER	8
RICHMOND	<5	WENTWORTH	<5
RINDGE	<5	WEST CHESTERFIELD	<5
ROCHESTER	53	WEST LEBANON	7
ROLLINSFORD	<5	WEST OSSIPEE	5
ROXBURY	<5	WEST STEWARTSTOWN	<5
RUMNEY	7	WEST SWANZEY	<5
RYE	<5	WESTMORELAND	6
SALEM	23	WHITEFIELD	5
SANBORNTON	<5	WILMOT	<5
SANBORNVILLE	6	WILTON	<5
SANDOWN	11	WINCHESTER	6
SEABROOK	7	WINDHAM	12
SHARON	<5	WINNISQUAM	<5
SILVER LAKE	<5	WOLFEBORO	14
SOMERSWORTH	31	WOLFEBORO FALLS	<5
SOUTH ACWORTH	<5	<u>WOODSVILLE</u>	<u><5</u>
SOUTH HAMPTON	<5		TOTAL 2089
SOUTH TAMWORTH	<5		
SPOFFORD	<5		
SPRINGFIELD	<5		
STEWARTSTOWN	<5		
STODDARD	<5		
STRAFFORD	5		
STRATHAM	<5		
SUGAR HILL	<5		

Designated Caregivers

	<u># of Caregivers</u>
Active Designated Caregivers	129
Caregivers with 1 Qualifying Patient	128
Caregivers with 2-4 Qualifying Patients	1
Caregivers with 5 or more Qualifying Patients	0

Designated Caregivers by County

<u>County</u>	<u># of Caregivers</u>
Belknap	7
Carroll	10
Cheshire	11
Coos	5
Grafton	6
Hillsborough	30
Merrimack	19
Rockingham	18
Strafford	18
Sullivan	4
Out of state	1
	TOTAL 129

Designated Caregivers by City/Town

<u>City/Town</u>	<u># of Caregivers</u>	<u>City/Town</u>	<u># of Caregivers</u>
ALBANY	<5	MADISON	<5
ALLENSTOWN	<5	MANCHESTER	10
ALTON	<5	MASON	<5
AMHERST	<5	MEREDITH	<5
ANDOVER	<5	MILAN	<5
ATKINSON	<5	MILTON	<5
AUBURN	<5	MONROE	<5
BARTLETT	<5	NASHUA	7
BEDFORD	<5	NEW DURHAM	<5
BOSCAWEN	<5	NEW LONDON	<5
BRADFORD	<5	NEWBURYPORT, MA	<5
CANDIA	<5	NEWPORT	<5
CLAREMONT	<5	NEWTON	<5
CONCORD	5	NORTHWOOD	<5
CONTOOCH	<5	PEMBROKE	<5
CONWAY	<5	PETERBOROUGH	<5
DANBURY	<5	PLAISTOW	<5
DEERING	<5	PLYMOUTH	<5
DERRY	<5	PORTSMOUTH	<5
DOVER	5	ROCHESTER	<5
DUBLIN	<5	SALEM	<5
DURHAM	<5	SANBORNTON	<5
EXETER	<5	SANDOWN	<5
FARMINGTON	<5	SANDWICH	<5
FRANCESTOWN	<5	SOMERSWORTH	<5
FRANKLIN	<5	SURRY	<5
GILFORD	<5	SWANZEY	<5
GILMANTON	<5	TAMWORTH	<5
GLEN	<5	TUFTONBORO	<5
GOFFSTOWN	<5	WALPOLE	<5
GORHAM	<5	WASHINGTON	<5
GREENLAND	<5	WEARE	<5
HAMPSTEAD	<5	WEBSTER	<5
HOLDERNESS	<5	WEST OSSIPEE	<5
HOKSETT	<5	WILMOT	<5
HUDSON	<5	WINCHESTER	<5
JAFFREY	<5	WINDHAM	<5
JEFFERSON	<5	WOLFEBORO	<5
KEENE	<5		
LACONIA	<5		
LEBANON	<5		
LEE	<5		
LINCOLN	<5		
LOUDON	<5		
			TOTAL 129

Designated Caregivers by Age

<u>Age of Caregiver</u>	<u># of Caregivers</u>
23	1
28	1
29	4
32	2
33	4
34	2
35	2
36	1
37	2
39	3
41	1
43	1
44	3
45	3
46	3
47	1
49	2
50	1
51	3
52	5
53	4
54	5
55	2
56	8
57	3
58	7
59	3
60	3
61	3
62	5
63	6
64	9
65	4
66	5
68	2
69	3
70	1
72	1
74	2
75	1
76	1
77	2
78	1
80	1

<u>Age of Caregiver</u>	<u># of Caregivers</u>
81	1
87	1
TOTAL 129	

Certifying Medical Providers

<u>Provider Type</u>	<u># of Providers</u>	<u># of Patients</u>
APRN	97	641
Physician	463	1448
TOTAL	560	2089

Provider Location by New Hampshire County

<u>County</u>	<u>Provider Type</u>	<u># of Providers</u>	
Belknap	APRN	1	
	Physician	16	
	County TOTAL	17	
Carroll	APRN	7	
	Physician	14	
	County TOTAL	21	
Cheshire	APRN	3	
	Physician	25	
	County TOTAL	28	
Coos	APRN	3	
	Physician	8	
	County TOTAL	11	
Grafton	APRN	18	
	Physician	102	
	County TOTAL	120	
Hillsborough	APRN	16	
	Physician	98	
	County TOTAL	114	
Merrimack	APRN	15	
	Physician	54	
	County TOTAL	69	
Rockingham	APRN	10	
	Physician	77	
	County TOTAL	87	
Strafford	APRN	15	
	Physician	38	
	County TOTAL	53	
Sullivan	APRN	2	
	Physician	8	
	County TOTAL	10	
		TOTAL	530

Out-of-State Providers

<u>State</u>	<u>Provider Type</u>	<u># of Providers</u>	
Mass			
	APRN	3	
	Physician	13	
	State TOTAL	16	
Maine			
	APRN	2	
	Physician	2	
	State TOTAL	4	
Vermont			
	APRN	2	
	Physician	8	
	State TOTAL	10	
		TOTAL	30

Physicians by Specialty

<u>Physician Specialty</u>	<u># of Physicians</u>
Addiction Medicine	1
Anesthesiology	3
Family Practice/Family Medicine	190
Gastroenterology	9
General Practice	3
General Surgery	2
Gynecological Oncology	4
Gynecology	1
Hematology	7
Hematology - Oncology	18
Infectious Disease	6
Internal Medicine	103
Medical Oncology	19
Musculoskeletal Oncology	1
Neurodevelopmental Disabilities – Neurology	3
Neurological Surgery	2
Neurology	32
Occupational Medicine	3
Ophthalmology	6
Orthopedic Surgery	7
Osteopathic Manipulative Medicine OS	1
Otolaryngology	1
Pain Management	11
Palliative Medicine	5
Pediatric Gastroenterology	1
Pediatrics	6
Physical Medicine & Rehabilitation PS	3
Psychiatry	3
Radiation Oncology	2
Rheumatology	6
Thoracic Surgery	1
Urology	2
Vascular Medicine	1
TOTAL 463	

Qualifying Patients per Provider

<u>Patients per Provider</u>	<u># of Providers</u>
1	264
2	108
3	62
4	37
5	20
6	13
7	6
8	10
9	9
10	7
11	3
12	1
13	1
14	2
16	2
18	1
21	1
23	1
25	2
26	1
29	1
31	1
37	1
45	1
49	1
63	1
80	1
111	1
123	1

Qualifying Medical Conditions

<u>Qualifying Medical Condition</u>	<u># of Patients</u>
ACQUIRED IMMUNE DEFICIENCY SYNDROME	13
ALZHEIMER'S DISEASE	5
AMYOTROPHIC LATERAL SCLEROSIS	8
CANCER	345
CHRONIC PANCREATITIS	38
CROHN'S DISEASE	63
EPILEPSY	75
GLAUCOMA	42
HEPATITIS C CURRENTLY RECEIVING ANTIVIRAL TREATMENT	12
LUPUS	33
MULTIPLE SCLEROSIS	184
MUSCULAR DYSTROPHY	13
ONE OR MORE INJURIES	748
PARKINSON'S DISEASE	27
POSITIVE STATUS FOR HUMAN IMMUNODEFICIENCY VIRUS	9
SPINAL CORD INJURY OR DISEASE	662
TRAUMATIC BRAIN INJURY	100
ULCERATIVE COLITIS	10

Qualifying Patients per Medical Condition

<u># of Conditions</u>	<u># of Patients</u>
1	1815
2	251
3	22
4	1

Symptoms/Side Effects

<u>Symptom/Side Effect</u>	<u># of Patients</u>
AGITATION OF ALZHEIMER'S DISEASE	5
CACHEXIA	126
CHEMOTHERAPY-INDUCED ANOREXIA	123
CONSTANT OR SEVERE NAUSEA	291
ELEVATED INTRAOCULAR PRESSURE	39
MODERATE TO SEVERE VOMITING	72
SEIZURES	79
SEVERE PAIN THAT HAS NOT RESPONDED TO TREATMENT	1565
SEVERE, PERSISTENT MUSCLE SPASMS	662
WASTING SYNDROME	61

Qualifying Patients per Symptom/Side Effect

<u># of Symptoms/Side Effects</u>	<u># of Patients</u>
1	1353
2	583
3	116
4	30
5	7

Alternative Treatment Center Annual Reports Summary

Reporting Period*

Alternative Treatment Center (ATC)	Dispensary Opening Date	Reporting Period (Months)
Prime Alternative Treatment Centers of New Hampshire	August 11, 2016	1+
Sanctuary ATC	April 30, 2016	4+
Temescal Wellness – Dover	May 5, 2016	4+
Temescal Wellness – Lebanon	May 15, 2016	4+

* Dispensary opening date through September 15, 2016.

Qualifying Patients and Designated Caregivers Served

ATC	Patients and Caregivers Served
Prime	183
Sanctuary	380
Temescal – Dover	297
Temescal – Lebanon	153

Strains of Cannabis Dispensed

ATC	Strains of Cannabis Dispensed
Prime	10
Sanctuary	14
Temescal	22

Forms of Prepared Cannabis Dispensed

ATC	Forms of Prepared Cannabis Dispensed	
Prime	Bubble Hash Capsules Edibles Flower Lozenges	Pre-rolled cones Rosin Salve Tinctures Transdermal patches
Sanctuary	Capsules Edibles Flower Kief Pre-rolls	Salves Tinctures Transdermal patches Waxes
Temescal	Bubble Hash Capsules Edibles Flower Lozenges	Pre-rolled joints Rosin Suppositories Tinctures Transdermal patches

Effectiveness of Cannabis

ATC	Patients Providing Effectiveness Responses (% of Total Patients)	Effectiveness
Prime	106 (29%)	Positive: 83% Negative: 9% Mixed/Neutral: 8%
Sanctuary	136 (32%)	Positive: 91% Negative: 3% Mixed/Neutral: 6%
Temescal – Dover	48 (11%)	Positive: 81% Negative: 2% Mixed/Neutral: 17%
Temescal – Lebanon	13 (13%)	Positive: 92% Negative: 8% Mixed/Neutral: 0%

Education Efforts for Qualifying Patients and Designated Caregivers

Education Methods	Education Topics
<ul style="list-style-type: none"> • Patient outreach • Patient consultations (initial and ongoing) • Patient handbook • Educational literature • Email newsletter • Website and social media • Patient data tracking • Product labeling 	<ul style="list-style-type: none"> • Strains of cannabis, routes of administration, and potential effects, including onset and duration of effects • Cannabinoids and terpenoids • Dosing information for different routes of administration, with focus on optimal therapeutic dose • Cannabis preparation and use of ingestion equipment • Side effects, and strategies to minimize adverse side effects • Cannabis use disorder information on tolerance, dependence, and withdrawal; • Substance misuse signs and symptoms; • Referral information to substance abuse treatment programs; • Organic growing methods and product testing • Child safety • Safe transport and storage, with focus on preventing diversion • Program rules and laws

ATC Financial Report

ATC	Financial Report	
Prime	Total Sales	\$48,217.56
	Total Capital Raised	\$4,562,500.00
	Total Expenses	\$4,252,764.66
	Peterborough (Cultivation)	\$2,770,354.09 (includes construction and operating expenses)
	Merrimack (Dispensary)	\$357,708.30 (includes construction and operating expenses)
	Payroll	\$631,140.26 (from 8/1/15 – 9/15/16)
	Soft Costs	\$421,443.66 (from inception of the process)
	Cannabis Product Purchases	\$72,119.35 (from 8/11/16 – 9/15/16)
	Monetary Reserves	\$300,729.40
Sanctuary	Total Sales	\$312,678.67 (4/30/16 – 9/15/16)
	Expenditures	\$1,713,450.03 (1/1/15 – 9/15/16)
	Total Capital Raise	\$1,500,000.00
	Total Amount Borrowed	\$1,377,211.77 (through 9/15/16)
	Monetary Reserves Available	\$122,788.23
Temescal	Total Sales (Dover)	\$236,086.43
	Total Sales (Lebanon)	\$142,333.49
	Total Expenditures	\$3,862,428.00
	Total Liabilities	\$3,810,414.00
	Monetary Reserve	\$508,112.00

Patient Affordability Program

ATC	Affordability Program Elements	Patients Enrolled (% of Total Patients)	Total Discount
Prime	<u>SSI/SSDI/Medicaid/Low Income/Veterans</u> : 10% discount on 2.5 ounces of cannabis or cannabis infused products (CIP) per month; and 10% discount on all other accessories and products.	15 (4%)	\$228.31
Sanctuary	<u>SSI/SSDI</u> : 35% discount on up to ¼ ounce of cannabis, or CIP every 10 days. <u>Medicaid</u> : 30% discount on up to ¼ ounce of cannabis or CIP every 10 days. <u>Low Income</u> : 10%–20% discount on up to ¼ ounce of cannabis or CIP every 10 days, depending on income. <u>Military</u> : 5% discount on total purchase.	136 (32%)	\$19,069.65
Temescal – Dover	<u>SSI/SSDI</u> : 35% discount on first ¼ ounce of cannabis, or \$30 discount on cannabis infused products (CIP) of equal dollar value, per 10-day period.	107 (31%)	\$14,237.99

ATC	Affordability Program Elements	Patients Enrolled (% of Total Patients)	Total Discount
	<p><u>Medicaid</u>: 30% discount on first ¼ ounce of cannabis, or \$30 discount on CIP of equal dollar value, per 10-day period.</p> <p><u>Low Income</u>: 10%–35% discount on first ¼ ounce of cannabis, or \$10–\$35 discount on CIP of equal dollar value, per 10-day period, depending on income and number of dependents.</p> <p><u>Veterans</u>: 10% discount on first ¼ ounce of cannabis, or \$10 discount on CIP of equal dollar value, per 10-day period.</p>		
Temescal – Lebanon	Same as above.	71 (37%)	\$9,913.99

Reportable Incidents

ATC	Number of Reportable Incidents (Location)
Prime	1 reportable incident (cultivation facility)
Sanctuary	6 reportable incidents (4 at cultivation facility; 2 at dispensary)
Temescal	6 reportable incidents (5 at cultivation facility; 1 at Dover dispensary)

Product Recalls and Cannabis Batches Destroyed

ATC	Product Recalls	Cannabis Batches Destroyed
Prime	None	None
Sanctuary	None	None
Temescal	None	None

Complaints Received

ATC	Number of Complaints	Nature of Complaint
Prime	2	<ul style="list-style-type: none"> Pricing Patient affordability plan
Sanctuary	0	N/A
Temescal	Unknown	<ul style="list-style-type: none"> Limited qualifying medical conditions. The most-mentioned conditions that patients would like to see added include PTSD, severe/chronic pain, and Fibromyalgia The administrative process of completing the patient/ caregiver application with DHHS Allowing patients to visit either Temescal location The time frame for patient applications to be processed and cards issued

Recommendations for Program Improvement

ATC	Recommendations for Program Improvement
Prime	<ul style="list-style-type: none"> • Incorporate an online qualifying patient / designated caregiver registry process • Allow the ATCs to only affix one patient or caregiver label to the bag in which the products are placed into for transport vs. applying a label to each individual product. • Remove the requirement for a tamper evident seal to be placed on products which are being dispensed. • Remove the plant counts per qualifying patient registered to an ATC (seedling and mature) and give the ATCs the ability to cultivate as many plants of any size as they deem suitable to keep up with current and future qualifying patient demand. • Create a logical way for how DHHS interprets and accounts for plants which have been harvested and are in the drying phase. • Provide the ATCs the ability to allow only one ATC agent to perform transports between the cultivation and dispensary facilities, and between the cultivation and state approved laboratory.
Sanctuary	<ul style="list-style-type: none"> • More efficient processing of patient applications. • Changing the “and” to “or” in the definition of “qualifying medical condition.” • Removing the 2oz per 10 day limit, as this would allow for Rick Simpson Oil (RSO) treatments.
Temescal	<ul style="list-style-type: none"> • Expand qualifying conditions and change the definition of “qualifying medical condition” from “and” to “or.” • Streamline the patient application process, eliminating the all-paper process and requirement that applicants submit a photo on a CD-ROM. • Allow patients who live beyond a certain distance or travel time to obtain more than two ounces in a ten-day period. • Allow the ATCs to make deliveries with one agent versus two. • Eliminate the non-profit requirement, which significantly constrains ATCs’ cash flow, programmatic reinvestment and overall financial management.

Qualifying Patient Satisfaction Survey Results

1. Which ATC facility are you registered with?

	Responses	Participation Rate
Prime ATC - Merrimack	60	16.4%
Sanctuary ATC - Plymouth	65	14%
Temescal Wellness – Dover	48	11.42%
Temescal Wellness – Lebanon	13	5.13%
Total	186	

2. How would you rate the process of registering for the Therapeutic Cannabis Program with DHHS?

1 (Very Easy)	2	3	4	5 (Very Difficult)	Average Rating
51 (27.42%)	44 (23.66%)	52 (27.96%)	24 (12.90%)	15 (8.06%)	2.51

3. How would you rate the convenience of the ATC's days and hours of operation?

1 (Very Convenient)	2	3	4	5 (Very Inconvenient)	Average Rating
48 (25.81%)	57 (30.65%)	54 (29.03%)	21 (11.29%)	6 (3.23%)	2.35

4. How would you rate the current selection of the therapeutic cannabis products available?

1 (Sufficient)	2	3	4	5 (Not Sufficient)	Average Rating
69 (37.10%)	52 (27.96%)	41 (22.04%)	12 (6.45%)	12 (6.45%)	2.17

5. How would you rate the customer service of the ATC overall?

1 (Excellent)	2	3	4	5 (Very Poor)	Average Rating
172 (92.47%)	11 (5.91%)	1 (0.54%)	1 (0.54%)	1 (0.54%)	1.11

6. How would you rate the quality of guidance provided by the ATC? (e.g., recommending dosage, routes of administration, strain, etc.)

1 (Very Helpful)	2	3	4	5 (Not Very Helpful)	Average Rating
152 (81.72%)	26 (13.98%)	5 (2.69%)	2 (1.08%)	1 (0.54%)	1.25

7. How knowledgeable is the staff at the ATC?

1 (Very Knowledgeable)	2	3	4	5 (Not Knowledgeable)	Average Rating
155 (83.33%)	24 (12.90%)	6 (3.23%)	0 (0.00%)	1 (0.54%)	1.22

8. Has your wellness and quality of life improved since becoming a patient of the ATC?

1 (Very Much)	2	3	4	5 (Not At All)	Average Rating
103 (55.38%)	54 (29.03%)	23 (12.37%)	2 (1.08%)	4 (2.15%)	1.66

9. How would you rate the ATC overall?

1 (Excellent)	2	3	4	5 (Not Good)	Average Rating
118 (63.44%)	59 (31.72%)	7 (3.76%)	0 (0.00%)	2 (1.08%)	1.44

10. Would you recommend the Therapeutic Cannabis Program to others?

1 (Yes)	2 (No)	Average Rating
183 (98.39%)	3 (1.61%)	1.02

11. What could be done better in your opinion?

Area of Improvement	Patients Commenting on Area of Improvement
Cost of product	43
Hours of operation	32
Strain availability	29
Product availability	21
Program registration process	17
Dispensary locations	9
Qualifying medical conditions	6
Public education	6
Dispensary staff knowledge	5
Access to all dispensaries	4
Home cultivation	3